



# **System Requirements**

## **timeacle Appointment Booking System**

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## General Requirements

Required for all components:

- Network connection (LAN/WLAN) with Internet access (at least 10 Mbit/s), but at least the requirements of the respective operating system
- timeacle.com and its subdomains (wildcard) must be accessible on port 443 (encrypted/HTTPS)

## Web-App

The following applies to all components (i.e. operator, administrator, ...):

- The common browsers (Edge, Firefox, Chrome, Safari) are supported in their respective versions as of 2020
- JavaScript activated
- Cookies must be accepted
- If Operator is to be used to issue tickets, a printer/receipt printer is also required

## Printingstation

For printingstations that you purchase via timeacle, you will find the equipment features under <https://shop.timeacle.com>. There you will also find the dimensions and possible devices if you want to install your own hardware.

The following also apply:

- iPad with iOS from Ver14 (2020)
- Apple ID
- LAN cable
- Lightning to USB cable (not USB-C)
- as a receipt printer: Star Printer Model (mCP31L, mCP31LB, mCP21LB)



## **Display (Android Smart-TV for timeacle Display-App)**

You can buy any Android Smart TV running Android TV OS version 6 or higher. It must be an Android smart TV and not an Android digital signage display. There are professional Android TVs on the market, but they are not fully supported. Some features such as automatically launching the app or disabling content sharing are not possible on these TVs. We have fully tested our app on Android Smart TVs from Sony. The Android Smart TV should have the following features:

- Android Smart TV with Version 6 and higher
- Resolution: 4K, or Full HD
- Screen sizes larger than 40 inches
- Wi-Fi or LAN (depending on your requirements)
- Speakers (for the call sound)